

SAiGE Longlife Decking Ltd 10 Year Warranty

Warranty

SAiGE Longlife Decking Ltd (hereinafter “SAiGE”) warrants that for a period of 10 (ten) years, under normal use, SAiGE warrants that SAiGE wood plastic composite products will not split, splinter, rot or twist and it will be free from any material or manufacturing defect. The aluminium products are also warranted for 10 years against additional corrosion under normal weather conditions.

For SAiGE’s subframe system the pedestals are warranted against rotting under normal use for a period of 10 years and aluminium joists also come with a 10 year warranty against additional corrosion under normal weather conditions.

The limited warranty of 10 years is from the date of purchase, if any products are defective during this 10 year period then SAiGE shall replace the products at no charge.

This warranty shall not cover and SAiGE shall not be responsible for costs and expenses incurred with respect to the removal of defective SAiGE products or the installation of replacement materials, including but not limited to labour and freight.

To make a claim under this limited warranty, the customer will send to SAiGE, within the warranty period referred to above, a description of the claimed defect (including photos of the defect) and proof of purchase.

This Warranty covers only the products provided by SAiGE including the clips and fixing system.

To help maintain the decking SAiGE recommends cleaning of the decking and maintenance as per the Aftercare section of the Installation Guide.

Limitations

SAiGE does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to:

1. Improper installation of SAiGE products and/or failure to abide by SAiGE’s installation guidelines, including but not limited to improper gapping.
2. Use of SAiGE products beyond normal use, or in an application not recommended by SAiGE’s guidelines and local building codes.

3. Movement, distortion, collapse or settling of the ground or the supporting structure on which SAiGE products are installed.
4. Any act of God (including and not limited to flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mould, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any coloured surface to gradually fade, flake, chalk, or accumulate dirt or stains).
5. Variations or changes in colour of SAiGE products.
6. Improper handling, storage, abuse or neglect of SAiGE products by Purchaser, the transferee or third parties.
7. Ordinary wear and tear.

SAiGE shall not be bound by any statement or representation as to the quality or performance of SAiGE products other than as contained in this warranty.

This warranty may not be altered or amended except in a written instrument signed by SAiGE and the Customer.

Under no circumstances will SAiGE be liable for special, incidental or consequential damages, whether such damages are sought in contract, in tort (including but not limited to negligence and strict liability) or otherwise, and SAiGE's liability with respect to defective products shall in no event exceed the replacement of such products.

The Warranty is correct at time of printing and as per the version number and date recorded on the Warranty. For the latest version of the Warranty or for further information or clarification please contact a member of our team on 01789 721 576 or email info@saigedecking.com.